



Pick-up Depot: 480 Welland Ave, St. Catharines, ON L2M 5V4

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[www.getsoil.com](http://www.getsoil.com)

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**Trails End Company Incorporated is currently seeking individuals for  
Customer Service Representative – Wage Range \$16.00 - \$18.00**

This is a fast paced position in which successful candidates will serve the customer by providing product and service information, while maintaining the company's very positive image in a respectful and professional manner. The ideal candidate will learn to be well versed in all products, services, and specific product uses to provide solutions to the customer depending on their application. Knowledge of QuickBooks and Cash register experience an asset. In addition, the ideal candidate will initiate and/or implement corrective action as needed in order to ensure that an excellent standard of service, customer satisfaction and safety is maintained.

**Working Conditions Customer Service Representative**

This job is primarily indoors and on your feet. This position requires you to interface with many different types of personalities. Due to the number of diverse requests that are placed on the employees of Trails End, the ability to listen, and respond within the guidelines of the company are important requirements of this job. The company expects individuals to be ready to work between the hours 8:00 AM and 5:00 PM, Monday to Saturday. There is significant consideration for flexibility to work hours.

You are also required to provide support for activities including but limited to;

- A) Sweeping floors, general area clean up
- B) Miscellaneous cleaning and painting

Please send resume with references to [patty@getsoil.com](mailto:patty@getsoil.com)

**Note: Only those with references will be considered Customer Service/Yard Support**